

| # | Question | Sections |
|----|-------------------------------------|----------|
| 1. | Name of Your Club | N/A |
| | The Georgia Club | |
| | Augusta CC | |
| | Hendersonville Country Club | |
| | The Peachtree Club | |
| | Cherokee Town & Country | |
| | Capital City | |
| | Capital City Club | |
| | Wildcat Cliffs | |
| | East Lake Golf Club | |
| | Congressional Country Club | |
| | Atlanta Country Club | |
| | Peachtree Golf Club | |
| | The Savannah Golf Club | |
| | Old Town Club | |
| | Indian Hills Country Club | |
| | Athens Country Club | |
| | The Landings Club | |
| | Chattahoochee Country Club | |
| | Horseshoe Bend CC | |
| | Pinetree Country Club | |
| | Country Club of Roswell | |
| | Country Club of Jackson | |
| | St Ives Country Club | |
| | Cuscowilla on Lake Oconee | |
| | The Standard Club | |
| | university yacht club | |
| | Augusta Country Club | |
| | Dalton Golf & CC | |
| | Idle Hour Country Club | |
| | Ansley Golf Club | |
| | Cherokee Town and Country Club | |
| | Druid Hills GC | |
| 2. | Is your golf course currently open? | N/A |

STATS

3 participants selected *N/A* (7.5%)
 1 participant selected *No* (2.5%)
 36 participants selected *Yes* (90%)

3. If your golf course is open, are you allowing golf carts to be used or are you walking only? N/A

(Golf carts can be used) ONE PERSON ONE CART

(Golf carts can be used) Initially, walking only. Golf cart w/single "same-roof" passenger has been running for 2 wks

(Golf carts can be used) Single riders only, unless under same roof.

(Golf carts can be used) Just started allowing carts again today 4/24

(Golf carts can be used) Walking is pushed

(Golf carts can be used) On a limited basis and on only one course and are sanitized fully by an outside vendor before being stored

(Golf carts can be used) One person per cart unless you are from the same household

(Golf carts can be used) Direct family members may share a cart. The definition of direct family member is they must share the same household.

(Golf carts can be used) One player per cart unless they are family members

(Golf carts can be used) one per cart, unless from same family

(Golf carts can be used) 1 golfer per cart

(Golf carts can be used) single drivers

(Golf carts can be used) Starting next week

(N/A) Under renovation

(Other policy) We are walk and carry on one golf course and 1 golf car per person on the other

(Other policy) single rider in a cart. Family that live in the same household can ride in the same cart after proof of living arrangements and the cart is flagged to let other golfers know they live in the same house.

(Walking only) Allowing push carts, going to carts soon

(Walking only) Carts will be used starting on April 24th with a limit of 1 person per cart unless they are family.

(Walking only) Golf Carts will be available on May 5th

STATS

24 participants selected *Golf carts can be used* (60%)
 4 participants selected *N/A* (10%)
 2 participants selected *Other policy* (5%)
 10 participants selected *Walking only* (25%)

4. Are you currently allowing guests to play your golf course? N/A

STATS

5 participants selected *N/A* (12.5%)
 27 participants selected *No* (67.5%)
 8 participants selected *Yes* (20%)

5. If you are allowing guest to play your golf course, have you implemented any new guest rules as the result of the COVID-19 issue? N/A

(Yes-please describe below) Member accompanied guest only.

(Yes-please describe below) same as above for cart rule. cups have been turned upside down to reduce contact surface.

(Yes-please describe below) No reciprocal guests

STATS

26 participants selected *N/A* (65%)

11 participants selected *No* (27.5%)

3 participants selected *Yes-please describe below* (7.5%)

6. Are you currently allowing prospective members to play golf at your club? N/A

STATS

6 participants selected *N/A* (15%)

21 participants selected *No* (52.5%)

13 participants selected *Yes* (32.5%)

7. If "yes", are there special restrictions in place for prospective members that are new due to COVID-19? N/A

(No) 1-round only

(Yes-please describe below) Must play with another Member of the Membership Committee

(Yes-please describe below) Drive separate golf carts not unless spouse

(Yes-please describe below) Social distancing mandated by Federal and State authorities.

(Yes-please describe below) must ride one person per cart, follow social distancing, etc.

(Yes-please describe below) GM approval only and weekday access.

STATS

27 participants selected *N/A* (67.5%)

8 participants selected *No* (20%)

5 participants selected *Yes-please describe below* (12.5%)

8. Are you currently offering To-Go food options for your members? N/A

(No) Currently evaluating to add this service in early May.

(Yes) Wednesday, Thursday and Friday only. Tried Saturday, but was not popular.

(Yes) Prepared ready to take home and re-heat, family portions as well as meals for 2

(Yes) Curbside pick up only

(Yes) 10:00 a.m. to 4:00 p.m. lunch Togo and turn window. 5:00 p.m. to 8:00 p.m. Togo dinner taken out to their cars.

(Yes) In all dining venues from menus + grocery service and family meal replacement

(Yes) We are offering a Family To-go menu as well as a Home Pantry Program. This is offered Tuesday through Saturday.

STATS

5 participants selected *No* (12.5%)

35 participants selected *Yes* (87.5%)

9. With the announcement of Governor Kemp's latest Executive Order, do you plan on opening your dining rooms next week? N/A

(No) Too soon

(No) Not applicable. We are in Alabama.

(No) Task force formed and is preparing opening plan for future opening - perhaps in June.

(No) The board is meeting on Friday to discuss possible opening in early May.

(Unsure) I'm skipping F&B questions because I'm a North Carolina Club

(Unsure) Unfortunately, I have not seen the guidelines that are supposed to be available for restaurants today. Once these are reviewed, we will make the decision that is best for the safety of the staff and members.

(Unsure) Not if very limited options

(Yes) Yes. Tuesday for dinner only. Reservations only, no walk-ins permitted.

(Yes) waiting to read how the guidelines will allow us to operate

(Yes) May 8th

(Yes) only open for dinner service, reservations only and limiting the amount of members in the clubhouse.

STATS

25 participants selected *No* (64.1%)

8 participants selected *Unsure* (20.5%)

6 participants selected *Yes* (15.4%)

10. If "yes", are you adjusting table layouts and limiting the touch points on the tables? N/A

(N/A) We will not be opening next week but will be adjusting layouts no matter what time we open

(N/A) We do have a plan in place, in case we decide to open. We are moving our dining to the ballroom so that we can place tables at least 8 feet apart.

(Yes-please describe below) Limited capacity and every other table open.

(Yes-please describe below) Reduced # of tables to meet 6-ft distances. Max 6 ppl per table, all under same roof. Reservations only w/hourly and daily caps. Disposable menus. Isolated service roles. Staggered seating.

(Yes-please describe below) Complying with governor's order. Only taking 25 persons per half hour.

(Yes-please describe below) Making use of Private Dining Rooms to keep parties apart. Encouraging meals to go. No salt and peppers on tables.

(Yes-please describe below) Planning for reopen when the time is right we will reduce seating capacity to 50% or less to allow for proper social distancing for staff as well as members

(Yes-please describe below) Once we do reopen, tables will be at the appropriate distance mandated by the Governor.

(Yes-please describe below) will not seat 1/2 of the tables

(Yes-please describe below) Will follow all necessary guidelines

(Yes-please describe below) removing tables to ensure spacing, removing chairs, all tables are 60" with 4 chairs only

(Yes-please describe below) 1/2 occupancy

(Yes-please describe below) Limiting dining rooms to 50 members, no guests. 9' between chairs.

(Yes-please describe below) spaced out tables at least 6 feet apart. Eliminated some tables

STATS

25 participants selected *N/A* (64.1%)

14 participants selected *Yes-please describe below* (35.9%)

11. Have you lost any members at this point due to COVID-19? N/A

STATS

17 participants selected *No* (43.6%)

6 participants selected *Unsure* (15.4%)

16 participants selected *Yes* (41%)

12. If you have lost members due to COVID-19, how many? N/A

STATS

19 participants selected *N/A* (48.7%)

3 participants selected *Unsure* (7.7%)

11 participants selected *1-5* (28.2%)

1 participant selected *6-10* (2.6%)

5 participants selected *10+* (12.8%)

13. Are you planning to absorb the financial impact of COVID-19 into your operations or are you planning on doing an operational assessment? N/A

STATS

26 participants selected *Absorb into operations* (66.7%)

4 participants selected *Do an operational assessment* (10.3%)

9 participants selected *Unsure* (23.1%)

14. If you are going to do an operational assessment, what amount are you currently thinking about? N/A

STATS

35 participants selected *N/A* (89.7%)

4 participants selected *\$10,000+* (10.3%)

15. Are you planning on opening your pool? N/A

STATS

5 participants selected *N/A* (12.8%)
 2 participants selected *No* (5.1%)
 15 participants selected *Unsure* (38.5%)
 17 participants selected *Yes* (43.6%)

16. If you are going to open your pool, which of the following steps are you taking to ensure member and staff safety? N/A

Reduced capacity. Requiring reservations for time sessions.

Not sure

ALL of the above

STATS

'N/A' was selected 17 times
 'Posting new signs requiring social distancing' was selected 16 times
 'Hand sanitizing stations around the pool & bathroom areas' was selected 15 times
 'Using all disposable china/glass/silver/paper products and condiments' was selected 14 times
 'Requiring staff to wear masks and gloves' was selected 10 times
 'Having F&B picked up at a specified location versus it being delivered to the pool?' was selected 7 times
 'Using only electronic means to order F&B?' was selected 6 times
 'Other - please note in comment box' was selected 5 times

17. Do you have an APP or electronic way for members to order F&B on the golf course (other than phone or email)? N/A

(No) Not currently enabled

(Yes-please describe below) Vistage

(Yes-please describe below) visage system by club car

(Yes-please describe below) Visage screen in cart

STATS

4 participants selected *N/A-no golf course* (10.3%)
 30 participants selected *No* (76.9%)
 5 participants selected *Yes-please describe below* (12.8%)

18. Are you removing any house phones from the clubhouse? N/A

STATS

14 participants selected *N/A* (35.9%)
 23 participants selected *No* (59%)
 2 participants selected *Yes* (5.1%)

19. Will you relax your cell phone policy at the club if you have one now; if you remove your house phones? N/A

(N/A) Cell phones are normally permitted

(N/A) we allow cell phones on vibrate only

STATS

24 participants selected *N/A* (61.5%)

13 participants selected *No* (33.3%)

2 participants selected *Yes* (5.1%)

20. Have you, or are you, planning on changing all of the air filters in your clubhouse prior to reopening? N/A

STATS

10 participants selected *No* (26.3%)

28 participants selected *Yes* (73.7%)

21. If you are going to replace the HVAC filters, do you plan on using normal filters or HEPA filters (like are used in hospitals)? N/A

STATS

9 participants selected *HEPA Filters* (23.7%)

10 participants selected *N/A* (26.3%)

19 participants selected *Normal Filters* (50%)

22. Have you been successful in negotiating with any of your vendors on the timing of payments for: N/A

STATS

'N/A' was selected 31 times

'Other-please specify in comment box' was selected 3 times

'Golf cart fleets' was selected 3 times

'Golf maintenance equipment' was selected

23. Are you going to reopen tennis soon? N/A

STATS

21 participants selected *Already open* (56.8%)

5 participants selected *N/A* (13.5%)

11 participants selected *Yes* (29.7%)

24. If tennis is/will open, are you considering any of the following steps? N/A

STATS

'Remove water coolers/drinking fountains' was selected 27 times

'Remove any gate latches to reduce touch points' was selected 11 times

'Remove benches' was selected 11 times

'N/A' was selected 10 times

'Other-please note in comment box' was selected 3 times

25. Are you going to take employee temperatures when they arrive to work? N/A

STATS

8 participants selected *No* (21.6%)

14 participants selected *Unsure* (37.8%)

15 participants selected *Yes* (40.5%)

26. Are you still planning on offering employee meals? N/A

STATS

1 participant selected *Never offered them* (2.7%)

3 participants selected *No* (8.1%)

33 participants selected *Yes* (89.2%)

27. If you are going to serve employee meals, how will you offer these meals? N/A

to-go box

Same.

Individual or group purchase from local restaurant

box lunches

This detail is still being evaluated, currently employees are asked to bring their own lunch

individually made to order.

Boxed or plated meals in ample space for proper distancing and bottled water, no soda machine.

To-Go

individual box lunches

pre-wrapped sandwiches in separate bags - no buffet

TBD

box lunch

They are packed in to go boxes and picked up by individual departments

Packaged Options

We will serve 7 days a week ! Only covering cost on the meal for only \$4.00 a meal

Unsure

Ala carte at specific times.

individually plated meals for staff

served by the kitchen staff wearing gloves and mask.

Employee shifts are shortened so employee meals are offered to-go

Self serve.

buffet style in kitchen-closed containers only

meals will be picked up from a designated location and staff will be assigned a time for meal breaks to ensure we are not crowding the break room.

from the kitchen sitting 6' apart

a la carte

Served to staff from single employee. Not buffet style, more cafeteria style.

28. Are you making masks and gloves part of the staff uniform? N/A

STATS

6 participants selected *No* (15.8%)

15 participants selected *Unsure* (39.5%)

17 participants selected *Yes* (44.7%)

29. Are you going to require reservations for fitness room equipment to allow for social distancing? N/A

STATS

19 participants selected *N/A* (51.4%)

7 participants selected *No* (18.9%)

11 participants selected *Yes* (29.7%)

30. Are you going to rearrange fitness room equipment to allow for social distancing? N/A

STATS

16 participants selected *N/A* (43.2%)

8 participants selected *No* (21.6%)

13 participants selected *Yes* (35.1%)

31. Are you going to implement new policies limiting the staff from congregating together? N/A

STATS

1 participant selected *No* (2.7%)

5 participants selected *Unsure* (13.5%)

31 participants selected *Yes* (83.8%)

32. Do you have the ability to allow members to make charges to their account in a paperless environment? N/A

(Yes-please describe below) EZ Links

(Yes-please describe below) We are not requiring signatures. Instead, management is involved in the triple-checking of orders

(Yes-please describe below) charges are entered by staff and emailed to members instantly.

(Yes-please describe below) allow them to sign for their chits on their own phones

(Yes-please describe below) We have some online ordering for pro shop purchases, F&B to go is not requiring signatures

(Yes-please describe below) All members are able to pay online or autodraft

(Yes-please describe below) NorthStar tablet

(Yes-please describe below) They just tell us their member number and we charge it on POS.

(Yes-please describe below) Most members transactions are paperless as members are not required to sign a chit

(Yes-please describe below) We do not require they sign a chit

(Yes-please describe below) We don't use paper.

STATS

15 participants selected *No* (40.5%)

22 participants selected *Yes-please describe below* (59.5%)

33. If a staff member tests positive for COVID-19, what procedures do you have in place to deal with this scenario?

N/A

(Completed-please describe in comment box below) We closed and had the club professionally cleaned and sanitized.

(Completed-please describe in comment box below) Employee is sent home for 14 days. If severe, club is closed for 4 days to be completed sanitized.

(Completed-please describe in comment box below) Following all CDC, local and federal guidelines

(Completed-please describe in comment box below) retrace the contact points for the infected individual sanitize all areas where they most commonly touched anything contacted those individuals who may have been in contact with the individual and ask that they monitor their own health more closely but they are expected to continue to work.

(Completed-please describe in comment box below) Quarantine individual and anyone in contact for 14 days

(Completed-please describe in comment box below) Follow the CDC rules of 14 days of quarantine

(Completed-please describe in comment box below) We've had suspected cases and we shut down the operation in this particular clubhouse - it was OK because we had 4 other venues with to-go offerings. When the test came back all-clear, we reopened.

(Completed-please describe in comment box below) all staff and/or members that came in contact with person must self quarantine for 14 days

(Completed-please describe in comment box below) Out of work until allowed to come back.

(Completed-please describe in comment box below) No reporting to work after notifying us, has to have medical clearance to return to work. paying as per the CARES act guidelines

(Under development) If someone tests positive we are following local health department protocol with individuals who had potential contact in the 48hrs prior to staff member testing, seeking test codes through Health department or their own provider. We will track and facilitate this process

STATS

12 participants selected *Completed-please describe in comment box below* (32.4%)

25 participants selected *Under development* (67.6%)

34. Do you have any other COVID-19 suggestions you'd like to share with your fellow chapter members?

N/A

Don't open restaurants or pools until federal guidelines are met.

Open but be safe and cautious about it.

Definitely do not roll back Initiation Fees/Dues. You're more valuable today than you were 1 year ago because your'e local.

patience, planning, and procedures.... share and gather best practices from CMAA and each other